

POLICE — CRIME RECORDING PROCEDURES

102. Hon COLIN TINCKNELL to the minister representing the Minister for Police:

It is noted that changes were made to the police incident management system and the agency's recording and reporting practices. Given the relative importance of crime statistics both on funding and priority determination, I ask —

- (1) What level of training has been implemented to whom and how often?
- (2) How many staff have already received training on the new crime recording procedures?
- (3) What safeguards and processes has or will the agency put in place to maintain the integrity of data input progresses and reduce the garbage in, garbage out scenario?

Hon STEPHEN DAWSON replied:

I thank the honourable member for some notice of the question. The following information has been provided to me by the minister.

- (1) The Western Australia Police Force advise that training has been provided to police officers and police staff involved in the creation of incident reports to equip staff to record crime according to national standards and internal practices. Three levels of training are provided. The mandatory online training course "Crime Recording" for police officers, including police recruits and police assistance centre staff, was completed by over 95 per cent of staff as of July 2017, and is completed by new staff on an ongoing basis.
Face-to-face workshops support the implementation of the new recording practices for metropolitan and regional police officers, police assistance centre staff and police recruits via the WA Police Academy. Initial face-to-face workshops were conducted between July and October. A second round of face-to-face workshops are underway. A comprehensive range of reference material is available, including the "Crime Recording User Guide", micro videos, recording practice documentation, provided via an online resource page and the distribution of hard copy material to business areas that is available to the whole agency. Ongoing reference material has been provided at face-to-face workshops and through internal communication.
- (2) The WA Police Force advise that the mandatory online training course "Crime Recording" has been completed by 97 per cent of all sworn officers and 96 per cent of all targeted unsworn officers.
- (3) The WA Police Force advise that the following processes are designed to maintain the integrity of the data input process—requirement for officers to complete "Crime Recording" training; police officer quality review process; supervisor quality review process; dip sampling of crime data to identify and rectify recording issues; cultural change program; ongoing face-to-face communications to embed new practices; and crime recording and reporting governance to guide and support the implementation and application.